

Better Care Fund Template Q3 2018/19

5. Narrative

Selected Health and Wellbeing Board:

Dorset

Progress against local plan for integration of health and social care

The Dorset Better Care Fund has continued to evolve throughout quarter three, particularly following the reopening in January 2019. The Dorset Care Framework is a key element to achieving the BC and control over a marketplace where the vast majority are self-funding, current joint spend. The Home First Project has now been approved and various elements have been expedited to include increased social work capacity within acutes, increased capacity within the domiciliary care services and are in place to manage increase demand through the winter period.

Integration success story highlight over the past quarter

Maintaining Independence

Over the last quarter the scope of the promoting independence project has been defined and mapping the customer journey and seeking customer insight through a survey and focus groups to develop a new pathway and how the commissioning services and workforce will support this in the future.

The technology enabled care team has continued to support a culture shift towards technology. Assistive technology solutions have supported their independence, as well as delivered savings. The story of a dementia patient who has been able to continue his daily walks unaided with peace of mind.

Carers Narrative (integration success story)

The council and CCG have jointly agreed future approach for development of carers offer and will be published in May/ June 2019.

Two specific initiatives being progressed this quarter relate to:

1. GP PRACTICE CARERS SUPPORT ACCREDITATION SCHEME which sets out best practice in practice for those they are caring for, enabling GP practices to develop a culture of proactively recognising and supporting carers in the North Dorset locality in 2019 with NHS Dorset CCG commitment to roll-out across the County. The project – the majority of carers are not registered and are therefore not receiving proactive support. To date are that all North Dorset GP Practices are committed in principle to participate in this scheme. The healthcare Trust, GP practices and Dorset County Council are jointly investing in funds and support and have committed to find a way to roll this out to the rest of the county in 2020.

(The key benefits of this scheme are:

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Highlights include the Dorset Care Framework being a BCF metric as it offers the opportunity to gain some structure and on framework has now achieved 89% for domiciliary care. To support winter pressures. A cohesive system of both market, and the incorporation of voluntary sector resources

Please tell us about the progress made locally to the area's vision and plan for integration set out in your BCF narrative plan for 2017-19. This might include significant milestones met, any agreed variations to the plan and any challenges.

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and the 'as is' discovery phase started; this has included steps. This as is working will support the 'to be' design of the future.

They collated a number of customer stories and how they work in care packages and hospital admissions. This includes a GPS and falls detector that his wife can monitor with

and delivery is now being planned for a go live date around

providing appropriate support for carers and the person and responding to carers' issues and needs. It will be piloted in Dorset in 2020. This scheme is a Preventative At Scale locality information, guidance or support. Key Outcomes/Successes is accreditation scheme. NHS Dorset CCG, Dorset Community staffing resource to deliver this accreditation scheme and

Please tell us about an integration success story observed over the past quarter highlighting the nature of the service or scheme and the related impact.